

Group Quality Policy Statement

It is the policy of the Group and its Subsidiaries to provide an effective, efficient and designed quality service delivering the Client's requirements on time and in accordance with the Client's stated expectations and relevant legislation.

The achievement of high quality and consistency calls for a systematic and disciplined approach by all staff, in all activities associated with their Client's order according to the principles of Quality Assurance as described in BS EN ISO 9001:2000.

The Group and its Subsidiaries are committed to continual improvement on quality performance by the setting and regular monitoring of quality objectives, these objectives are detailed on the Quality Management Programme.

The Quality Manual defines the Management Organisation responsible for quality. The Director QA/Environmental has the authority and responsibility for the effectiveness of the Quality System, The Associate Director QA/Environmental has the responsibility for implementing, maintaining and continually improving the system defined in this Quality Manual and detailed in the Group Operating Procedures.

All operations shall be carried out as described in the Quality Manual and the Group Operating Procedures; any proposed deviation from the procedures must be notified to the Director QA/Environmental and/or Associate Director QA/Environmental who are responsible for the final approval of all changes to procedures prior to their implementation.

The Group and its Subsidiaries closely monitors the training requirements of all its personnel and it is conscious that the motivation of its personnel is dependant on their training and understanding of the specific tasks that they are expected to perform.

It is part of the Group's training programme that this policy is understood, implemented and maintained at all levels within the organization.

The Group and its Subsidiaries will require all its suppliers and sub consultants to accept the same operation quality standards as it imposes on itself.

This policy statement is displayed on the Group's premises, website and included in the manual. It is also publicly available to interested parties.

This statement represents my commitment, on behalf of the Group and its Subsidiaries, to the Quality Policy

Signed.....

Date.....

A handwritten signature in blue ink, appearing to be 'A.B. Rhead', written over a horizontal line.

Mr. A.B. Rhead (Managing Director)
