



Dispute Resolution and  
Dispute Avoidance Services



**The Rhead Group dispute resolution function** draws on 25 years of multi-disciplinary expertise in the fields of project commercial management, quantity surveying, claims compilation and claims assessment, and provides a support service to the different divisions of the Rhead Group.

The team also benefits from industry-leading expertise gained on civil engineering projects around the world, and we have vast experience representing both clients and contractors in the UK and overseas working with a wide range of standard and modified forms of contract in such diverse sectors as pipelines, petrochemical facilities, water, alternative energy, rail, power generation and power transmission.

In order to reach a successful conclusion, our specialist team can manage the dispute process from pertinent events and first notification, through evaluation, document preparation, submission, review, negotiation and, where necessary, on to legal submissions. With high level qualifications including expert witness as cornerstones of our capability, the Rhead Group dispute resolution function is well equipped to meet the challenging demands of highly complex disputes.

**The Rhead Group dispute avoidance service** consistently manages the administration of the terms and conditions of contract in order to avoid unnecessary disputes from their earliest events. As a support service to projects, dispute avoidance provides a non-confrontational tool to keep a project and its contract on track and on programme for the achievement of client goals. The dispute team's services include:

**Dispute resolution of ongoing projects**

- Variation account assessment
- Individual major events assessment
- Suspension assessment
- Notices response
- Claim compilation and submission
- Claim review, response and evaluation
- Claims negotiation
- Adjudication and adjudicator's decision review
- Arbitration and expert witness commercial and contractual support

**Dispute avoidance service**

- Client side dispute avoidance
- Contractor side dispute avoidance

**Dispute resolution of completed projects**

- Variation and/or final account assessment
- Individual major events assessment
- Suspension assessment
- Termination assessment
- Notices response
- Claim compilation and submission
- Claim review, response and evaluation
- Claims negotiation
- Adjudication and adjudicator's decision review
- Arbitration and expert witness commercial and contractual support